## CONSUMER TERMS & CONDITIONS

1. Definitions

## Terms and Conditions for the Restonic Campaign

- 1. This promotional competition is organised by Restonic ADO Sleep Group (Pty) Ltd ("Restonic") and their promotional agency Offlimit Communication (Pty) Ltd which has been appointed by Restonic to run their promotional activities.
- 2. In these rules, "Promoter" means a person who directly or indirectly promotes, sponsors, organises, or conducts the promotional competition, or for whose benefit the promotional competition is promoted, sponsored, organised, or conducted, which includes Restonic.
- 3. No director, member, partner, employee, agent of, or consultant to the Promoter or any other person who directly or indirectly controls or is controlled by the Promoter, their advertising agencies, or their spouses, life partners, parents, children, brothers, sisters, business partners or associates, may enter this promotional competition. This also applies to a person who is a supplier of goods or services in connection with this promotional competition.
- 4. All participants must be at least 18 years old at the time of entering the competition and must reside in South Africa, Namibia, Lesotho or Eswatini.
- 5. The Promoter reserves the right to vary, postpone, suspend, or cancel the competition, any aspect of the competition and anything related thereto, without notice at any time and for any reason whatsoever that the Promoter deems is reasonable at the time. Should the Promoter, law or any authority cancel this promotional competition, no notice of cancellation shall be required. In such event, all participants and winners waive any rights and acknowledge that they shall have no claim, of any nature whatsoever against the Promoter, its directors, agents, or employees as a result of the cancellation.
- 6. By entering the competition, participants agree and understand that they may win a prize, but there is no guarantee that they will win a prize.
- 7. To qualify for a competition entry, participants must buy a qualifying Restonic or Genessi bed from any legitimate bedding/furniture retailer (this includes, Genessi and Restonic Beds). The participant must verify their purchase by uploading their details and proof of purchase in the form of a till slip and invoice to the competition website <u>www.powerupwithrestonic.co.za</u> or via the provided the WhatsApp line (+27 61 9625767).
- 8. Entries are unlimited and a consumer may enter as many separate purchases as they wish, provided they enter with a unique till slip and invoice each time.
- 9. An entry is linked to a cell phone number used each time the participant enters through the WhatsApp journey and the mobile site.
- 10. No entries submitted on behalf of a third party will be accepted.
- 11. Only entries received within the promotional period will qualify and entries received outside such period will not be considered.
- 12. Entries need to show date of purchase, till slip and invoice as proof of purchase.
- 13. Delivery notes/slips do not qualify as proof of purchase.

- 14. If on Lay-By, then only the first month of the lay-by will need to be July, August or September and a till slip and invoice will be needed on the 1<sup>st</sup> instalment as proof of purchase.
- 15. Certain position numbers will carry the prize of cash that will be awarded to the winning participant.
- 16. There are 67 cash prizes to be won.
- 17. Once entered, consumers stand a chance to win one of 67, N\$5000 cash prizes.
- 18. By entering this competition, participants:
  - . opt-in to direct marketing communication from the Promoter(s). Participants may unsubscribe from direct marketing at any time.
  - . consent to the processing of their personal information by the Promotor(s) and its service providers, but only insofar that it is necessary to give effect to the competition, for example to view the entries, select a winner and deliver the prizes.
  - . agree to the Promoter verifying their purchase before prizes are awarded, please retain till slips and invoices as proof of purchase; and
  - . accept that, if they win a prize in the competition, the Promoter is required to retain their personal details relating to their names and identity numbers of a period of 3 (three) years.
- 19. The Promoter and its sponsors do not accept any responsibility for any entries or prizes that are lost, damaged, unusable, or delayed.
- 20. Winners will receive their prizes once their contact details, proof of purchase in the form of till slips and invoices are verified by the Promoter (Successful contact via supplied contact number will suffice as verification).
- 21. Winners will be sent their prize money via banking EFT within four weeks of being contacted.
- 22. Should we not be able to reach a winner after three attempts or they do not send in their proof of purchase till slips and invoices within 5 days they will forfeit the prize.
- 23. Should a winner fail to provide correct banking details within 5 working days of being contacted they will forfeit their prize.
- 24. Prizes are not transferable and may not be deferred or exchanged for credit or otherwise.
- 25. If any taxes, levies, duties or any charges whatsoever are levied on a prize by any competent authority, the winner will be liable for these, and the prize value will not be increased to compensate for such charges.
- 26. This competition will commence on 17 July 2025 and ends on 30<sup>th</sup> of September 2025.
- 27. No late entries will be accepted.
- 28. The winners will be randomly awarded prizes based on an algorithm.
- 29. The potential winners will be notified via WhatsApp and required to provide a copy of the proof of purchase / till slip and invoice within 5 days should they win. They will also be required to submit banking details for the payment of cash prizes. If the Promoter is not able to contact a winner after three attempts via WhatsApp, or the winner does not provide the Promoter with relevant and correct information within 5

working days, the prize will be forfeited. The decision of the Promoter as to the winners is final and no correspondence will be entered into.

- 30. All winners will be announced on social media and or selected Radio stations. Winners' names and surnames will be posted weekly on Restonic South Africa's Facebook, TikTok and Instagram social media pages.
- 31. Participants can download a copy of the competition rules at any time on the competition website at www.powerupwithrestonic.co.za.
- 32. By accepting a prize or by entering this competition, participants hereby indemnify Restonic and its Promoters against any damage or losses of any nature whatsoever that the participants may suffer because of this competition and the prizes, including consequential damages and economic loss.
- 33. Any participant in this competition shall be deemed to have accepted these Competition Rules upon entry into the competition and agrees to be bound by them. Failure to comply with these rules or the terms of acceptance of a prize by a winner will be deemed to be a rejection of the prize and the winners will then be disqualified from receiving the prize.
- 34. This competition is not organised, sponsored, endorsed, or promoted by Facebook, Instagram, TikTok or any other social media that may be used to promote the campaign.